

Investigating the Needs of Disabled Pilgrims in Religious Places (Case Study: Razavi Shrine)

Mehdi Basouli ¹ Saeedeh Derakhsh ²

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Abstract

The desire to attend religious places is not specific to a particular group, and all members of society tend to visit and enjoy the spiritual atmosphere of these places. This tendency has spread more and more in different social groups. People with disabilities are one of those groups who, due to their limitations, have less opportunity to be in crowded places. This article has been compiled with the aim of identifying the important needs of disabled pilgrims to visit the Razavi shrine. In compiling this article, a qualitative and quantitative approach has been used, and by reviewing documents and theoretical studies and interviewing experts and using the content analysis method, six main dimensions and 31 components required by disabled pilgrims are identified and then using fuzzy cognitive mapping method, the relationships of these factors and determining the important dimensions are investigated. According to this analysis, ease of access, adaptation and rehabilitation are the three main dimensions of the needs of disabled pilgrims, for each of which components have been identified in order to formulate operational solutions.

Keywords: Disabled pilgrims, Razavi shrine, Content analysis, Fuzzy cognitive mapping.

1. Assistant Professor of Research, Jahad Daneshgahi, (Corresponding author). basouli@acecr.ac.ir

2. PhD student in Tourism Management, Yazd University of Science and Art. s.derakhsh@stu.sau.ac.ir